

NORLAKE[®]

WALK-IN/REFRIGERATION WARRANTIES

15 YEAR ORIGINAL EQUIPMENT PANEL WARRANTY - NOR-LAKE FINELINE™

FOAM WALK-IN ROOM PANELS

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for whom the warranted product(s) was originally installed. It neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty, and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada.

Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to repairing or replacing with a like panel, at Nor-Lake's option, F.O.B. Hudson, WI, any original equipment panel of the warranted original equipment product which proves defective, and which Nor-Lake's examination shall disclose to its satisfaction to be thus defective, and which cannot be placed back into operation in the field with normal service efforts.

Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to replacement materials.

A replacement panel installed as a result of this warranty is not subsequently covered by this warranty. Nor-Lake reserves the right to require the return, collect freight, of any defective panel. **A Nor-Lake provided authorization number is required before the return of any panel.**

The warranty is in force for fifteen (15) years from date of installation, but not longer than fifteen (15) years, three (3) months from Nor-Lake invoice date. Any claim for defects occurring between fifteen (15) years and fifteen (15) years, three (3) months from Nor-Lake invoice date must furnish proof that installation date did occur within three (3) months of Nor-Lake invoice date.

WARRANTY EXCLUSIONS: Nor-Lake's obligation on non Nor-Lake manufactured items shall be limited only to the extent of the warranty extended by the respective manufacturers of said products. This warranty does not apply to the panel finish. Floor panels are not warranted under the following conditions: wet mopping or use of a water hose for cleaning, rolling wheel traffic (carts, dollies, etc) on non-reinforced (overlay) floors and/or weight loads exceeding 800 lbs/sq.ft on non-structural floors. This warranty does not apply to equipment which has been subject to removal from original installation site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, or improper installation. This warranty does not include any labor or mileage charges for replacement or repair of defective panels. This warranty does not apply to any failure as a result of use/abuse, site or environmental conditions.

18 MONTH ORIGINAL EQUIPMENT PARTS WARRANTY – ALL NOR-LAKE

COMMERCIAL REFRIGERATION PRODUCTS

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for whom the warranted product(s) was originally installed. It neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty, and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada.

Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to repairing or replacing with a like part, at Nor-Lake's option, F.O.B. Hudson, WI, any original equipment part of the warranted original equipment product which proves defective, and which Nor-Lake's examination shall disclose to its satisfaction to be thus defective, and which cannot be placed back into operation in the field with normal service efforts.

A replacement part installed as a result of this warranty is not subsequently covered by this warranty. Nor-Lake reserves the right to require the return, collect freight, of any defective part. **A Nor-Lake provided authorization number is required before the return of any parts or equipment.**

Should purchaser elect to obtain a replacement for the defective part locally in lieu of purchasing the part directly from Nor-Lake, Nor-Lake's financial obligation will be limited to reimbursement consistent with the purchaser's/user's then current purchase price for the defective part acquired from Nor-Lake, Incorporated.

The warranty is in force for one (1) year, six (6) months from date of installation, but not longer than twenty-one (21) months from Nor-Lake invoice date. Any claim for defects occurring between one (1) year, six (6) months and twenty-one (21) months from Nor-Lake invoice date must furnish proof that installation did occur within six (6) months of Nor-Lake invoice date.

WARRANTY EXCLUSIONS: This warranty does not apply to equipment which has been subject to removal from original installation site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, or improper installation. This warranty does not include any labor or mileage charges for replacement or repair of defective parts. This warranty does not include replacement of any expendable items such as refrigerants, oils, filters or driers. This warranty does not apply to electrical inter-wiring, refrigerant piping, drain lines or field work provided by others. Floor panels are not warranted under the following conditions: wet mopping or use of a water hose for cleaning, rolling wheel traffic (carts, dollies, etc) on non-reinforced (overlay) floors and/or weight loads exceeding 800 lbs/sq.ft on non-structural floors. This warranty does not apply to any failure as a result of use/abuse, site or environmental conditions.

NINETY DAY REPLACEMENT PARTS WARRANTY – ALL NOR-LAKE COMMERCIAL REFRIGERATION PRODUCTS

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for whom the warranted product(s) was originally installed. It neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada.

Nor-Lake warrants this replacement part to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to repairing or replacing with a like part, at Nor-Lake’s option, F.O.B. Hudson, WI, the replacement part only of the warranted product which proves defective, and which Nor-Lake’s examination shall disclose to its satisfaction to be thus defective, and which cannot be placed back into operation in the field with normal service efforts.

A replacement part installed as a result of this warranty is not subsequently covered by this warranty. Nor-Lake reserves the right to require the return, collect freight, of any defective part. **A Nor-Lake provided authorization number is required before the return of any parts or equipment.**

Should purchaser elect to obtain a replacement for the defective part locally in lieu of purchasing the part directly from Nor-Lake, Nor-Lake’s financial obligation will be limited to reimbursement consistent with the original purchaser’s/user’s then current purchase price for the defective part acquired from Nor-Lake, Incorporated.

The warranty is in force for ninety (90) days from date of installation, but not longer than one hundred twenty (120) days from Nor-Lake invoice date. Any claim for defects occurring between ninety (90) days and one hundred twenty days (120) from Nor-Lake invoice date must furnish proof that installation date did occur within thirty (30) days of Nor-Lake invoice date.

WARRANTY EXCLUSIONS: This warranty does not apply to equipment which has been subject to removal from original installation site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, or improper installation. This warranty does not include any labor or mileage charges for replacement or repair of defective parts. This warranty does not include replacement of any expendable items such as refrigerants, oils, filters or driers. This warranty does not apply to electrical inter-wiring, refrigerant piping, drain lines or field work provided by others. Floor panels are not warranted under the following conditions: wet mopping or use of a water hose for cleaning, rolling wheel traffic (carts, dollies, etc) on non-reinforced (overlay) floors and/or weight loads exceeding 800 lbs/sq.ft on non-structural floors. This warranty does not apply to any failure as a result of use/abuse, site or environmental conditions.

18 MONTH LABOR/SERVICE WARRANTY – NOR-LAKE COMMERCIAL REFRIGERATION PRODUCTS

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for whom the warranted product(s) was originally installed. It neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty, and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada.

Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to the reasonable labor cost, on a straight time basis, to repair the warranted product which proves defective. No overtime labor costs or travel time will be paid under this warranty. Unless preauthorized, a maximum of one hour travel is covered.

The warranty is in force for one (1) year, six (6) months from date of installation, but not longer than twenty-one (21) months from Nor-Lake invoice date. Any claim for defects occurring between one (1) year, six (6) months and twenty-one (21) months from date of Nor-Lake invoice must furnish proof that installation date did occur within six (6) months of Nor-Lake invoice date.

WARRANTY EXCLUSIONS: Excluded from coverage under this warranty are charges for original installation, start-up, control adjustments and general maintenance. This warranty does not apply to equipment which has been subject to removal from original site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse or improper installation. This warranty does not apply to electrical inter-wiring, refrigerant piping, drain lines or field work provided by others. Floor panels are not warranted under the following conditions: wet mopping or use of a water hose for cleaning, rolling wheel traffic (carts, dollies, etc) on non-reinforced (overlay) floors and/or weight loads exceeding 800 lbs/sq.ft on non-structural floors. This warranty does not apply to any failure as a result of use/abuse, site or environmental conditions.

IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT EACH OF THE WARRANTIES SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ANY DESCRIPTION OF THE EQUIPMENT, WHETHER WRITTEN OR ORAL, IS FOR THE SOLE PURPOSE OF IDENTIFYING THE EQUIPMENT AND SHALL NOT BE CONSTRUED AS AN EXPRESS WARRANTY. ANY SUGGESTIONS BY SELLER OR SELLER’S REPRESENTATIVE REGARDING USE, APPLICATION OR SUITABILITY OF THE EQUIPMENT SHALL NOT BE CONSTRUED AS AN EXPRESS WARRANTY UNLESS CONFIRMED TO BE SUCH IN WRITING BY AN OFFICER OF SELLER.

FOR EACH OF THE WARRANTIES SET FORTH HEREIN, UNDER NO CIRCUMSTANCES WHATSOEVER SHALL NOR-LAKE BE LIABLE TO PURCHASER FOR LOSS OF USE, LOST PROFIT, REVENUE OR FOR ANY OTHER INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOSSES INVOLVING FOOD SPOILAGE, LOSS OF THE CONTENTS OF THE UNIT, OR OTHER PRODUCT LOSS.

ALL WARRANTY CLAIMS MUST BE RECEIVED BY NOR-LAKE WITHIN 30 DAYS OF EQUIPMENT FAILURE.

ALL WARRANTY CLAIMS MUST INCLUDE NOR-LAKE EQUIPMENT MODEL AND SERIAL NUMBERS.

ALL WARRANTY CLAIMS MUST BE FILED ELECTRONICALLY IN WARRANTY CENTRAL.

NOR-LAKE, INCORPORATED, P.O. BOX 248, HUDSON, WI 54016

Service Department: 800-388-5253 • Email: service@norlake.com





OPTIONAL WARRANTIES

FIVE YEAR ORIGINAL COMPRESSOR WARRANTY - NOR-LAKE REFRIGERATION SYSTEMS

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for whom the warranted product(s) was originally installed. It neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty, and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada. This optional warranty is in lieu of any other applicable standard warranty.

Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to repairing or replacing with a like compressor, at Nor-Lake's option, F.O.B. Hudson, WI, the original equipment compressor only from the warranted original equipment product which proves defective, and which Nor-Lake's examination shall disclose to its satisfaction to be thus defective, and which cannot be placed back into operation in the field with normal service efforts.

A replacement compressor installed as a result of this warranty is not subsequently covered by this warranty. Nor-Lake reserves the right to require the return, collect freight, of any defective part. **A Nor-Lake provided authorization number is required before the return of any parts or equipment.**

Should purchaser elect to obtain a replacement for the defective compressor locally in lieu of purchasing the part directly from Nor-Lake, Nor-Lake's financial obligation will be limited to a reimbursement consistent with the purchaser's/user's then current wholesale price for the defective compressor acquired from Nor-Lake, Incorporated minus any applicable salvage value.

The warranty is in force for five (5) years from date of installation, but not longer than five (5) years three (3) months from Nor-Lake invoice date. Any claim for defects occurring between five (5) years and five (5) years three (3) months from Nor-Lake invoice date must furnish proof that installation date did occur within three (3) months of Nor-Lake invoice date.

WARRANTY EXCLUSIONS: This warranty does not apply to equipment which has been subject to removal from original installation site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, or improper installation. This warranty does not include any labor or mileage charges for replacement or repair of defective parts. This warranty does not include replacement of any expendable items such as refrigerants, oils, filters or driers. This warranty does not apply to electrical inter-wiring, refrigerant piping, drain lines or field work provided by others. Floor panels are not warranted under the following conditions: wet mopping or use of a water hose for cleaning, rolling wheel traffic (carts, dollies, etc) on non-reinforced (overlay) floors and/or weight loads exceeding 800 lbs/sq.ft on non-structural floors. This warranty does not apply to any failure as a result of use/abuse, site or environmental conditions.

FIVE YEAR REPLACEMENT COMPRESSOR WARRANTY - NOR-LAKE REFRIGERATION SYSTEMS

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for whom the warranted product(s) was originally installed. It neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty, and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada. This optional warranty is in lieu of any other applicable standard warranty.

Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to repairing or replacing with a like compressor, at Nor-Lake's option, F.O.B. Hudson, WI, the first replacement compressor only from the warranted original equipment product which proves defective, and which Nor-Lake's examination shall disclose to its satisfaction to be thus defective, and which cannot be placed back into operation in the field with normal service efforts.

A replacement compressor installed as a result of this warranty is not subsequently covered by this warranty. Nor-Lake reserves the right to require the return, collect freight, of any defective part. **A Nor-Lake provided authorization number is required before the return of any parts or equipment.**

Should purchaser elect to obtain a replacement for the defective compressor locally in lieu of purchasing the part directly from Nor-Lake, Nor-Lake's financial obligation will be limited to a reimbursement consistent with the purchaser's/user's then current wholesale price for the defective compressor acquired from Nor-Lake, Incorporated minus any applicable salvage value.

The warranty is in force for five (5) years from date of installation, but not longer than five (5) years one (1) month from Nor-Lake invoice date. Any claim for defects occurring between five (5) years and five (5) years one (1) month from Nor-Lake invoice date must furnish proof that installation did occur within one (1) month of Nor-Lake invoice date.

WARRANTY EXCLUSIONS: This warranty does not apply to equipment which has been subject to removal from original installation site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, improper installation, or general maintenance. This warranty does not include any labor or mileage charges for replacement or repair of defective parts. This warranty does not include replacement of any expendable items such as refrigerants, oils, filters, or driers. This warranty does not apply to electrical inter-wiring, refrigerant piping, drain lines or field work provided by others.

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